



STEPS

What's your next STEP?

CHC33021 Certificate III in Individual Support (Ageing and Disability)

Turn your passion for helping others into a fulfilling career

Gain the theoretical knowledge and practical skills essential for providing person-centred support to people who require assistance due to ageing or disability. The CHC33021 Certificate III in Individual Support (Ageing and Disability) is a nationally recognised qualification providing you with the confidence needed to gain employment in a range of care and support roles.

Possible employment opportunities

- Disability care
- Personal care
- Residential care
- Other care and assistive roles

Entry requirements

This course is open to Queensland residents who would like to establish or strengthen a career in the community services industry and have:

- Physical ability to be able to perform the required manual handling duties of a carer
- The ability to obtain:
 - National Police Check
 - Working with Children (Blue Card)
 - NDIS Worker Screening Card (Yellow Card)
- Evidence of current influenza and COVID-19 vaccination may be required for mandatory work placement requirements

Assistance provided

- Support tailored to your needs
- Job search strategies
- Building effective resumes and winning at interviews
- Time management, communication and teamwork skills
- Information sessions from industry experts

Our practical skills-based model offers

- Pre-employment assistance, including purchase of clothing and other personal styling items
- Transport assistance and provision of food such as meal vouchers and classroom catering
- Group learning and opportunities to make new friends
- Guest speakers and employer site visits
- Self-esteem and self-direction support
- Other financial support

Delivery and duration

Face to face delivery over 30 weeks
(including 120 hours of work placement)

Monday to Friday 9.00am – 3.00pm

Locations

Townsville – 210 Ross River Road, Aitkenvale

Sunshine Coast – 25 Bulcock Street, Caloundra

Bundaberg – 3/2 Bourbong Street, Bundaberg Central

Fees

No cost to eligible participants

Apply today

1300 131 965

training@stepsgroup.com.au

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Scan for more information,
course dates and to apply



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Core units

- CHCCOM005** Communicate and work in health or community services
- CHCLEG001** Work legally and ethically
- CHCDIV001** Work with diverse people
- CHCCCS041** Recognise healthy body systems
- HLTWHS002** Follow safe work practices for direct client care
- HLTINF006** Apply basic principles and practices of infection prevention and control
- CHCCCS031** Provide individualised support
- CHCCCS040** Support independence and wellbeing
- CHCCCS038** Facilitate the empowerment of people receiving support

Elective units

- CHCAGE011** Provide support to people living with dementia
- CHCAGE013** Work effectively in aged care
- CHCPAL003** Deliver care services using a palliative approach
- CHCDIS011** Contribute to ongoing skills development using a strengths-based approach
- CHCDIS012** Support community participation and social inclusion
- CHCDIS020** Work effectively in disability support

This training is proudly funded and supported by the Queensland Government through its Skilling Queenslanders for Work initiative.

<https://training.gov.au/training/details/chc33021/qualdetails>

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