STEPS

AMEP
Adult Migrant English Program
An Australian Government Initiative



STEPS ADULT MIGRANT ENGLISH PROGRAM (AMEP):
Helping New Australians Thrive

90% of clients report improvements across listening, reading, writing and speaking skills.

97% say the program has helped them better understand Australian culture.

Building English language skills
Participants reported significant improvements across all core language areas:

- **88%** improved speaking skills
- **91%** improved reading skills
- **92%** said AMEP is helping them achieve their goals
- **90%** improved listening skills
- **90%** improved writing skills

Building confidence and connection
The STEPS AMEP helps participants feel confident and connected in their new community.

- **96%** feel more confident
- **97%** better understand Australian culture
- **94%** have made friends in Australia
- **94%** feel part of the Australian community
- **91%** can communicate more confidently with people outside the classroom
- **94%** learned how to complete everyday tasks in Australia

Supporting employment pathways
Participants are gaining the language and practical skills they need for employment.

- **94%** learned the English needed for work
- **90%** developed job search skills
- **93%** learned about Australian workplace culture
- **84%** are looking for, or planning to look for, work

High-quality childcare support
STEPS childcare services help parents participate in learning.

- **97%** rated childcare services as high quality
- **94%** said childcare helped them attend classes

A learning experience participants value
STEPS AMEP clients agreed:

- **99%** said learning activities are interesting
- **99%** said course materials include what they need to learn
- **96%** said facilities are of a high standard
- **90%** said flexible learning options meet their needs