

# STEPS

What's your  
next step?



## CHC33021 CERTIFICATE III IN INDIVIDUAL SUPPORT

*Skills for Education and Employment Program*

Give back to the community and turn your passion for helping others into a fulfilling career. Gain the theoretical knowledge and practical skills essential for providing person-centred support to people who require assistance due to ageing or disability. The CHC33021 Certificate III in Individual Support is a nationally recognised qualification providing you with the confidence needed to gain employment in a range of care and support roles.

### EMPLOYMENT OPPORTUNITIES MAY INCLUDE

- Disability care
- Personal care
- Residential care
- Other care and assistive roles

### COURSE DETAILS

**Duration:** 6–24 months  
(depending on your weekly participation).

**Start Date:** You can start our course at any time throughout the year.

### LOCATIONS

**Queensland:** Cairns, Townsville, Wide Bay and Sunshine Coast Regions

**Northern Territory:** Darwin and Alice Springs Regions

### DELIVERY MODE

Our course offers flexible delivery options. You must commit to attend face-to-face classes, however regular virtual classes will also be available. STEPS wants to ensure you get the best possible experience to help you stay on track and achieve your goals.

### FEES

Eligible participants can now access free training through the Skills for Education and Employment (SEE) Program to study a CHC33021 Certificate III in Individual Support.

### SEE PROGRAM ELIGIBILITY

SEE is a FREE training Program for all Australians aged 15 years and over who have left school and who need help with their language, literacy, numeracy and digital literacy skills.

To be eligible for the SEE Program you must be:

- an Australian citizen or
- a permanent visa holder or
- on a provisional or temporary visa with working rights and eligible for Adult Migrant English Program or
- a Pacific Australian Labour Mobility visa holder

And be:

- aged over 15 years and over and left school, and
- need help with your reading, writing, maths, English language or digital skills

Apply today

1300 131 965

[see@stepsgroup.com.au](mailto:see@stepsgroup.com.au)  
[stepsgroup.com.au/SEE](https://stepsgroup.com.au/SEE)



The Skills for Education and Employment (SEE) Program is funded by the Australian Government Department of Employment and Workplace Relations.

### CORE UNITS

- CHCCCS031 Provide individualised support
- CHCCCS038 Facilitate the empowerment of people receiving support
- CHCCCS040 Support independence and wellbeing
- CHCCCS041 Recognise healthy body systems
- CHCCOM005 Communicate and work in health or community services
- CHCDIV001 Work with diverse people
- CHCLEG001 Work legally and ethically
- HLTINF006 Apply basic principles and practices of infection prevention and control
- HLTWHS002 Follow safe work practices for direct client care

### ELECTIVE UNITS

- CHCAGE011 Provide support to people living with dementia
- CHCAGE013 Work effectively in aged care
- CHCPAL003 Deliver care services using a palliative approach
- CHCDIS011 Contribute to ongoing skills development using a strengths-based approach
- CHCDIS012 Support community participation and social inclusion
- CHCDIS020 Work effectively in disability support

<https://training.gov.au/training/details/CHC33021/qualdetails>

Apply today

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[see@stepsgroup.com.au](mailto:see@stepsgroup.com.au)  
[stepsgroup.com.au/SEE](https://stepsgroup.com.au/SEE)

